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Secret clearance

Expires 2030.

Wayne Reaume

INFRASTRUCTURE SPECIALIST

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EXPERTISE

IDENTIFYING SECURITY REQUIREMENTS
IMPLEMENTING SECURITY SOLUTIONS
NETWORK MANAGEMENT
INFRASTRUCTURE & OPERATIONS

EDUCATION

FORTIGATE NETWORK SECURITY EXPERT
(NSE4) / 2018

CERTIFIED ITIL FOUNDATION
2006 (V2) / 2013 (V3)

ENGINEERING SYSTEMS TECHNOLOGIST
Control Data Institute / 1984

MECHANICAL ENGINEERING
Dalhousie University N.S / 2 years (81-82)

NUMEROUS PROFESSIONAL
DEVELOPMENT COURSES

PROFILE

Security and networking specialist with over 25 years experience in IT infrastructure support and system admin. IT security, networking support, design and implementation. Skilled with routers, switches, firewalls, and a variety of other networking and server / infrastructure technologies.

EXPERIENCE

SUPPORT ENGINEER

Electrical Safety Authority / Ottawa, ON / Sept 2021 - Present
Support engineer. Entire IT infrastructure support services.

SUPPORT ENGINEER

Compugen Services Ltd. / Ottawa, ON / Dec 2019 – Sept 2021
Support engineer. Entire IT infrastructure support services.

TAC SUPPORT ENGINEER

Fortinet technologies / Ottawa, ON / Aug 2017 – Dec 2019

SUPPORT ENGINEER

INSA Corp / Ottawa, ON / Sept 2016 – Aug 2017
Security support engineer for security services delivery to Government and commercial clients in the Ottawa, Gatineau area.

SUPPORT ENGINEER

Compugen Services Ltd. / Ottawa, ON / Dec 2010 - Sept 2016
Support engineer for infrastructure services delivery to Government and commercial clients. Managed services delivery support for: networks, storage, internet, virtualization, communications, etc.

INDEPENDENT IT CONSULTANT

Digital Alternatives Group / Ottawa, ON / 2002 - 2014

PROFESSIONAL SKILLS

COMMUNICATION

WORK UNDER PRESSURE

DECISION MAKING

LEADERSHIP

ADAPTABILITY

TIME MANAGEMENT

TECH SKILLS

SECURITY



NETWORKING



STORAGE AND BACKUP



MESSAGING



WIRELESS



ANALYSIS



SELECTED ACCOMPLISHMENTS

Successful migration of several Government essential services firewalls to Fortigate Next Generation Solutions /2016-17

Office relocation and technology refresh for Veritaaq IT Consulting firm for Ottawa and Toronto offices /2015

Managed services KPI statistics of over 2000 support tickets and 1000 change requests successfully completed since 2010

Network and IT setup for major media event (Ladies FIFA draw) /2015

Successful migration of several significant upgrade initiatives Canadian Museum of Civilization WAN/LAN, WIFI virtualization and critical business systems 2010-2016

Please note: Additional information related to experience & qualifications available upon request.

EXPERIENCE CONTINUED

MARKETING SPECIALIST

PWGSC / Ottawa, ON / Jan 2002 - Aug 2002

Systems analyst - Pre-sale and technical services in support of Ikon's digital connected products.

STORAGE SALES SPECIALIST

Compugen Services LTD / Ottawa, ON / Aug 2000 - Jan 2002

Marketing specialist - short-term contract position for the development of a marketing and user uptake/adoption strategy for the Government of Canada Marketplace (GoCm) project.

SENIOR SALES ENGINEER

IKON Office Solutions / Ottawa, ON / Jun 1996 - Aug 2000

Storage sales specialist and sales engineer - technical Pre-sales engineer position with broad technical and sales responsibilities

NETWORKING CONSULTANT

Compugen Services LTD / Ottawa, ON / Feb 1996 - Jun 1996

Senior Sales engineer - pre-sale and technical services in support of Ikon's digital connected products.

NETWORKING DIVISION TEAM LEAD

Lanvista / Ottawa, ON / Dec 1995 - Feb 1996

Networking division team leader - Provided team management and technical consulting services for the design and support of local and wide area networks.

NUMEROUS MANAGEMENT AND TECHNICAL POSITIONS

Canon Canada / Ottawa, ON / Aug 1984 - Jan 1995

REFERENCES

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